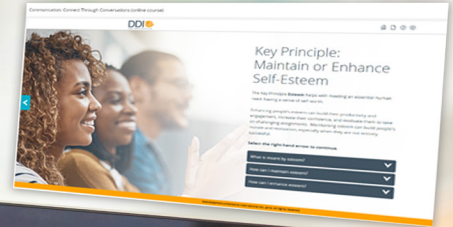


The World's Most Proven Leadership Development Program

Transform managers into exceptional leaders who think, act, and lead differently to deliver success.



SOLUTION:
Interaction Management®

YOUR VALUE:
Develop frontline leaders with an award-winning program proven to improve skills, increase engagement, and boost retention. Enable leaders to spark change and drive bottom-line results.

VALUE TO LEADERS:
Leaders learn essential skills and gain confidence to effectively handle the interactions and challenges they encounter every day. They quickly turn new skills into habits and transform habits to success.

"Both [DDI's] Key Principles and the Interaction Guidelines have become the core of how we all interact with each other and how we train every single employee that comes into the organization."

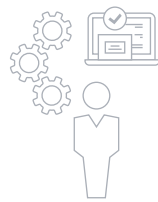
Janine Luz
Vice President, Learning,
Gundersen Health System

WITH INTERACTION MANAGEMENT® YOU CAN:



Develop Essential Leadership Skills

To excel, leaders need to effectively communicate, coach, show empathy, build trust, influence, resolve conflict, and more. Develop these leadership behaviors so your leaders can engage their teams, promote inclusion, and deliver results.



Design Your Own Program

Choose from multiple formats, including in-person, virtual, live, or online and on-demand. Plus, build a program with the best blend of courses, micro-courses, and reinforcement and sustainability tools.



Deliver Breakthrough Moments

Provide life-changing learning experiences in and out of the classroom. Positively impact leaders in their professional and personal lives.



Measure Success

Easily showcase success with a standard Impact Evaluation study. Measure reactions, stakeholder perceptions, skill improvement and behavior change, and the effectiveness of the environment.



SOLUTION AT A GLANCE

Immersive

Learners actively engage in the learning process with situations and challenges they can relate to, using practice exercises, simulations, VR experiences, and more.

Human

Leadership is intensely personal and human, involving the emotions of others. Examples and case studies are all rooted in realistic environments and the everyday interactions managers have with their teams.

Relevant

Prepare leaders to solve their most pressing problems, while also connecting to the company's current and future business goals and challenges.

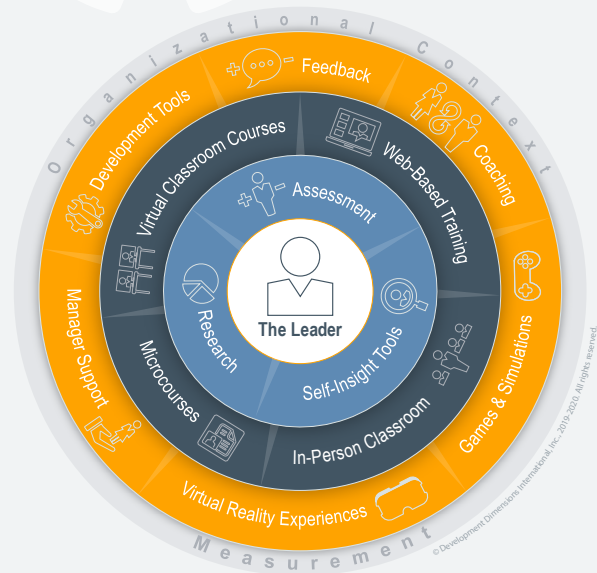
Personalized

Self-insight tools help leaders focus and align their learning experience to personal and company goals. Plus, they can choose how to learn on DDI's Pinpoint delivery platform with courses, games, simulations, and application tools.

Trusted

Built based on DDI's 50 years of experience in the science and practice of leadership and used by thousands of organizations worldwide. IM is research-proven to positively impact businesses.

Development for Today's Leader



Engage
How leaders commit to change and growth



Learn
How leaders acquire new skills and knowledge



Grow
How leaders apply and sustain learning

DELIVERY OPTIONS

DDI Delivered

Certified DDI consultants can deliver the training to an ideal class size of 16-20 leaders per course in-person or in a virtual classroom.

Train Your Trainers

We can certify your facilitators to deliver DDI courses for your leaders.

Virtual Options

Remote teams benefit from virtual classroom training as well as asynchronous online courses and microcourses. Sustainability tools to reinforce and apply skills are available on DDI's Pinpoint platform.

Blended Learning Journeys

Design your own leadership development program with the right mix of courses, tools, and activities for your leaders in their preferred modality.

Interaction Management: By the Numbers

- 30+ courses and 40+ microcourses.
- 10 million+ leaders developed.
- 20,000+ facilitators certified.
- Available in 5 core languages: English, French, German, Simplified Chinese, and Spanish. Select content is available in additional languages.
- 95% of leaders improved skills in building trust and 81% of direct reports reported increased engagement.

Ready to learn more?

Visit us online: www.ddiworld.com/IM

Email: info@ddiworld.com or contact your DDI representative for next steps.