

# Leadership Essentials

## A Sample Frontline Leadership Development Program

Frontline leadership comes with unique challenges, but leaders at this level often don't have the skills or experiences needed to face them. Explore **Leadership Essentials**, a sample blended learning journey showcasing foundational skills that new frontline leaders need to succeed.



### Key Skills

Connect through conversation

Increase engagement and retention

Give constructive feedback

Delegate tasks

Lead in a hybrid workplace

Tackle team burnout

Get Started	Build and Practice Skills			Get Results
<div>Kickoff from CEO</div> <div>Activate Manager Support VC 2.5 hours Reinforcing Leadership Development ensures managers champion learning and development.</div> <div>My Pathway: Leadership Core A 15 minutes A self-assessment of leadership styles and confidence offers personalized content recommendations to grow essential skills.</div> <div>Skills Insights: Coaching A 10 minutes Receive objective and targeted feedback on a key strength and growth area in coaching.</div>	Phase 1	Phase 2	Phase 3	<div>Recognition</div> <div>- Reflections - Celebration</div> <div>Measurement</div> <div>- Participation - Evaluations - Impact Study - Talent Metrics</div> <div>Plan Future Development</div>
	<div>Key Courses</div> <div>Communication: Connect Through Conversations O 60 minutes Communicate more effectively with colleagues. Engage the “head”—the business outcome of a conversation—and the “heart”—people’s feelings.</div> <div>Coaching: Move People Forward VC 90 minutes Anchored on a growth mindset, use a practical approach to coaching in the moment, in any situation.</div>	<div>Key Courses</div> <div>Building and Sustaining Trust C 3.5 hours Apply new trust-building skills that enable teams to take risks, solve problems, and collaborate to achieve results.</div> <div>Engaging and Retaining Talent C 3.5 hours Determine what engages each individual and learn to conduct retention conversations.</div> <div>Skills Insights: Creating a Culture of Trust A 10 minutes Receive objective and targeted feedback on a key strength and growth area in fostering trust.</div>	<div>Key Courses</div> <div>Leading in a Hybrid Workplace VC 90 minutes Foster inclusivity and connect remote and in-office team members to achieve results.</div> <div>Delegation: Engage and Empower People VC 90 minutes Delegate confidently by aligning tasks with individual capabilities, motivations, and appropriate ownership.</div>	
	<div>Reinforcement</div> <div>Giving Feedback for Improvement M 10 minutes Understand the role of neuroscience in delivering feedback and identify common mistakes made.</div> <div>Practice Simulation: Coaching A 10 minutes Try out your coaching skills and get immediate feedback on what you did well and how you can improve.</div>	<div>Reinforcement</div> <div>Everyday Engagers M 10 minutes Demonstrate simple but powerful everyday actions to help motivate and engage.</div> <div>Ensuring Your Team Avoids Burnout M 10 minutes Learn the signs of burnout, where it’s coming from, and how to take action to protect teams.</div>	<div>Reinforcement</div> <div>Playlist: The Human Side of Leadership O 60 minutes Complete a curated set of content and tools to learn, try, and apply “power skills” like empathy and emotional intelligence.</div>	
Make Development a Way of Work to Sustain Learning, Apply Skills, and Grow: Peer Learning Groups   Individual Development Plan   Online Resources				

C Classroom VC Virtual Classroom O Online Course M Microcourse A Assessment

### Ready to Design Your Own Program?

With a DDI Foundation Subscription, you have everything you need to create exceptional frontline leadership development that grows with your leaders: award-winning content, learning tools, and the flexibility to design your own leadership programs. Plus, you'll have a Strategic Learning Team from DDI to guide you throughout the design and implementation process.

Explore DDI's [Leadership Development Subscriptions](#).