

What Your Leaders Need Most Right Now

Virtual Learning Journeys to Lead in Challenging Times

These times are when you need your leaders most.

But do your leaders have the support they need?

In times of crisis and disruption, strong leaders are needed for business continuity, yet they are also faced with their own challenges:

How can I keep my people engaged?

How do I lead in a new virtual environment?

How do I stay strong under pressure?

With DDI by your side, we can help you deliver the high-quality development your leaders need most now, all in a virtual setting.

Develop the Skills Your Leaders Need—Virtually

We've built powerful virtual learning journeys designed for the specific skills your leaders will need to adapt and lead through tough times. These learning journeys are designed to help your leaders:

- Lead through change and disruption
- Maintain morale and engagement
- Lead in a virtual environment
- Stay strong under stress and pressure
- Continue to coach and support others
- Have meaningful conversations
- Excel as a first-time manager

With DDI's learning journeys, you can **BUILD** skills with virtual classroom sessions or web-based courses, **BOOST** learning with hyper-relevant microcourses, and **SUSTAIN** growth with on-demand tools.

Explore what we've designed for you—or we'll help you design your own virtual program.

Lead Through Change and Disruption

With things constantly changing by the hour, how can leaders stay focused and move the business forward? In uncertain times, leaders need to make high-quality decisions, and they need to communicate these decisions appropriately and with empathy. This program will help leaders navigate through change and prepare for tough conversations or decisions, while continuing to involve others and connect to the feelings of everyone involved.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Communication: Connect through Conversation**
- **Driving Change**
- **Making High-Quality Decisions**

BOOST

with Microcourses

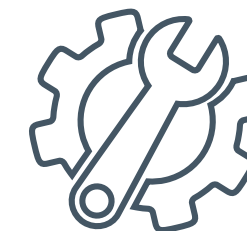


Microcourses

- **Boost Your Resilience**
- **Handling Emotion and Upset**
- **Preparing for Difficult Conversations**

SUSTAIN

with On-Demand Tools



Development Tools

- Conversation Planner
- Focus on Others Insight Tool
- Change Challenge
- Change Knowledge Check
- Decision-Making Planner
- Culture and Decision-Making Interview

Lead Virtually

How can leaders unite their team and build trust in a new reality? In disruptive times, leaders find ways for the business to go on... even if it's in a fully virtual environment. This program will help leaders with key communication skills and support to lead virtually and focus on achieving results, while overcoming the challenges of time and distance to work as a cohesive virtual team.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Communication: Connect through Conversation**
- **Leading Virtually**

BOOST

with Microcourses

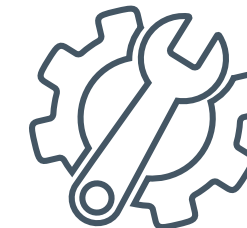


Microcourses

- **Leading Virtual Meetings**
- **Communicating Virtually**
- **Building Trust in Your Work Environment**

SUSTAIN

with On-Demand Tools



Development Tools

- Chatbot Practice
- Conversation Planner
- Focus on Others Insight Tool
- Communication Job Aid
- Leading Virtually Knowledge Check
- Virtual Meeting Tips

Maintain Morale and Engagement

How can leaders keep their teams motivated in a world very different for all of us? It may be time for short, focused retention or engagement conversations. Engagement is important to stay focused—and now leaders need to maintain the team’s morale and energy virtually. This program will help leaders connect with what matters most to their teams, build and sustain trust, and promote inclusion.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Communication: Connect through Conversation**
- **Engaging and Retaining Talent**
- **Creating an Inclusive Environment**

BOOST

with Microcourses

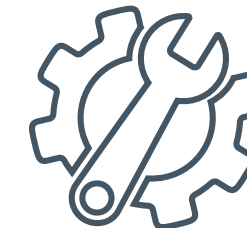


Microcourses

- **Giving Positive Feedback**
- **Building Trust in Your Work Environment**
- **Communicating Virtually**

SUSTAIN

with On-Demand Tools



Development Tools

- Focus on Others Insight Tool
- Communication Job Aid
- Knowledge Check
- Reactive Retention Discussion
- About Those Stereotypes Activity
- How Inclusive Are You? Activity

Stay Strong Under Pressure

How can a leader stay focused and confident, while perhaps personally feeling challenged and overwhelmed? How can leaders continue to give their team their best? This program will help leaders adapt their communication style to adjust to changing times, use self-insight and awareness to move forward, and acquire greater resilience to power their people through even the most challenging times.

BUILD

Skills with Courses



Virtual Classroom

- **Leading Self: Turn Awareness into Impact**

BOOST

with Microcourses

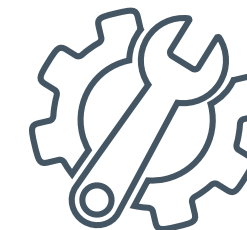


Microcourses

- **Boost Your Resilience**
- **Embracing Change**
- **Communicating Effectively to Improve Your Leadership Brand**

SUSTAIN

with On-Demand Tools



Development Tools

- Chatbot Practice
- Check Up: Internal Self-Awareness
- Leadership Talents Insight Tool
- Mindfulness Meditation

Create a Coaching Culture

How are leaders supporting each other? With the pace of change, having leaders at all levels coaching each other provides greater agility to solve problems across the enterprise. This program will build essential skills of seeking and listening, to create a culture for daily coaching moments between leaders and teams, as well as between colleagues and peers.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Communication: Connect through Conversation**
- **Coaching: Move People Forward**
- **High Impact Feedback & Listening**

BOOST

with Microcourses

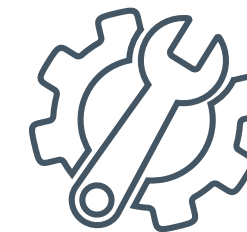


Microcourses

- **The Power of Seeking**
- **Creating a Coaching Culture for Your Team**
- **Addressing Poor Work Habits**
- **Discover Your Unique Coach Qualities**

SUSTAIN

with On-Demand Tools



Development Tools

- Conversation Planner
- Communication Job Aid
- Chatbot Practice
- Coaching by Asking Activity
- Coaching Mindset Insight Tool
- Seeking Feedback Activity
- STAR Feedback Form

Have Meaningful Conversations

How are leaders connecting with their team members and peers? In tough times, it's even more critical for leaders to engage in meaningful conversations to understand how people are feeling and respond effectively. This program will help your leaders build and sustain trust, ask for ideas, connect with empathy, and energise their teams to get work done in this new environment.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Communication: Connect through Conversation**
- **Coaching: Move People Forward**
- **Building and Sustaining Trust**

BOOST

with Microcourses



Microcourses

- **Authenticity and Transparency**
- **Handling Emotion and Upset**
- **Building Relationships**

SUSTAIN

with On-Demand Tools



Development Tools

- Chatbot Practice
- Conversation Planner
- Focus on Others Insight Tool
- Communication Job Aid
- Feedback Survey
- Trust Knowledge Check

Excel as a First-Time Leader

How are your new or emerging leaders dealing with all this? Making the transition from individual contributor to leader is challenging as it is—and you don't want to let first-time leaders sink or swim through a crisis. This program will help those new to leadership or those interested in a step up to leadership address four key areas: the transition to leadership and behaviours for success, becoming an effective communicator, developing accurate self-insight, and learning effective delegation skills to empower those around you. They will also learn to strengthen their business network and look at designing short team meetings focused on a key goal.

BUILD

Skills with Courses



Web-based Training

OR



Virtual Classroom

- **Your Leadership Journey**
- **Communication: Connect through Conversation**
- **Leading Self: Turn Awareness into Impact**
- **Delegation: Engage and Empower**

BOOST

with Microcourses

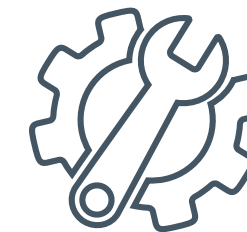


Microcourses

- **Cultivating Effective Business Networks**
- **Leveraging Diversity**
- **Stand and Huddle: Short Meetings to Address Team Challenges**

SUSTAIN

with On-Demand Tools



Development Tools

- **Networking for New Leaders Activity**
- **Chatbot Practice**
- **Focus on Others Insight Tool**
- **Check Up: Internal Self-Awareness**
- **Letting Go Insight Tool**
- *Your First Leadership Job* Audio Book

How can DDI be by your side? Let's connect.

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